



Installation and License Activation

Voronoi Health Analytics Inc.

Table of Contents

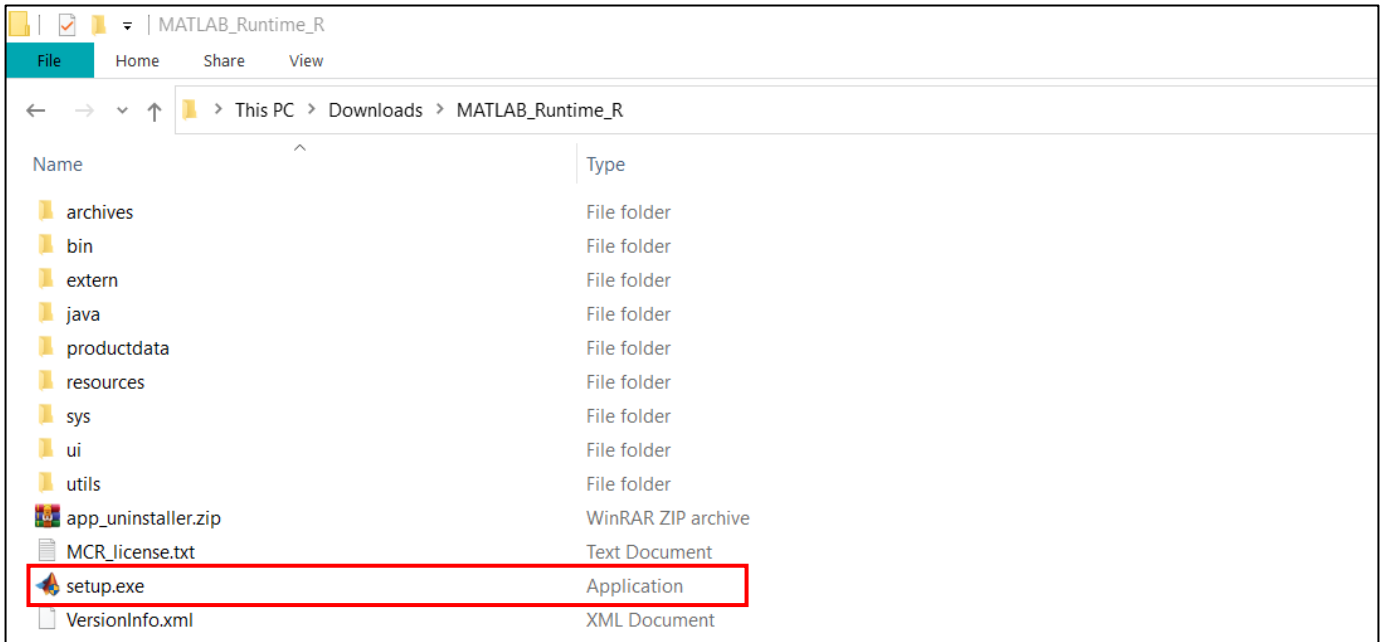
Page Number

DAFS Setup and Installation	3
License Request and Activation	5
FAQs	11

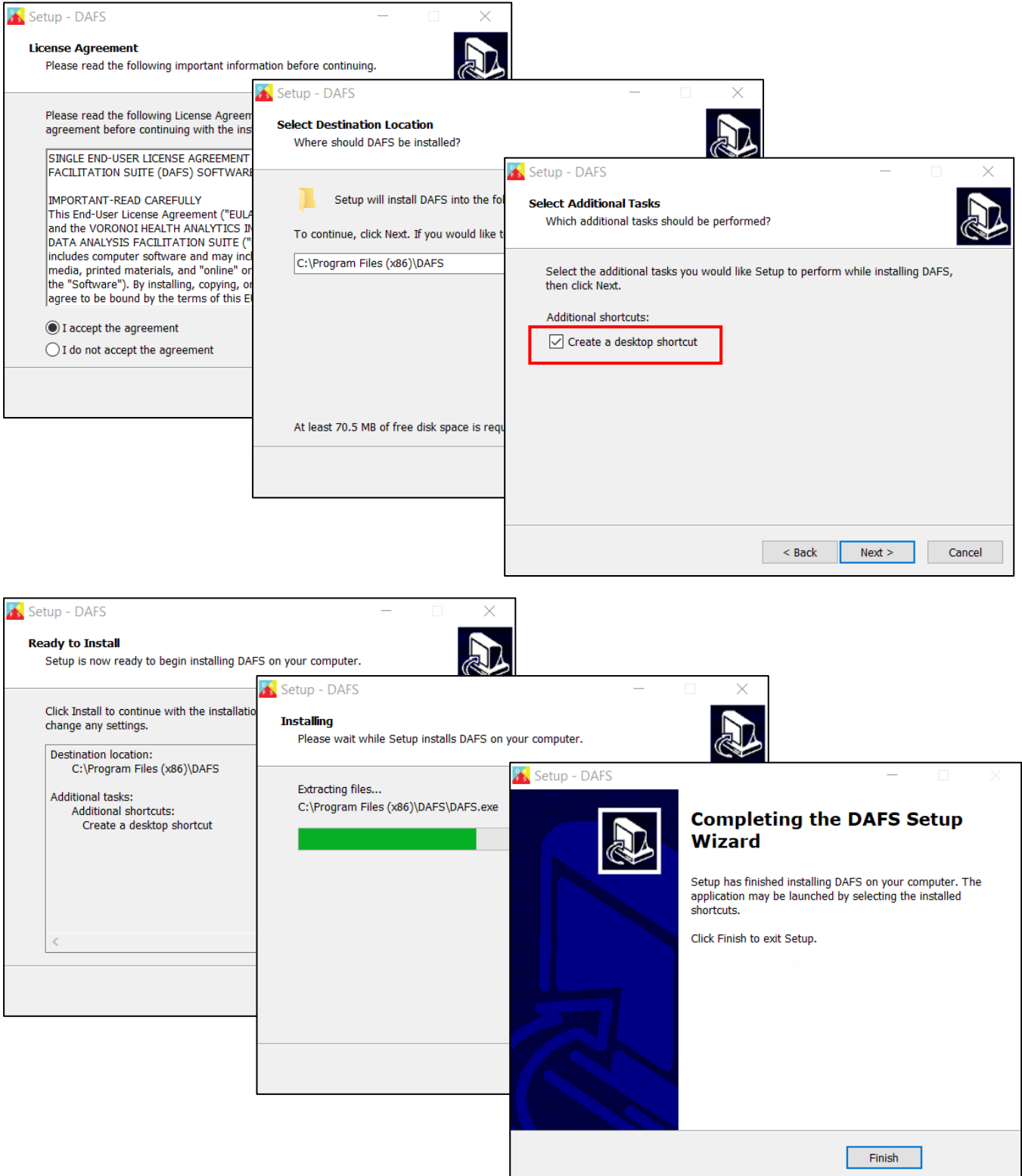


Setup and Installation

1. Download MATLAB Runtime version 2023a (R2023a (9.14)) [here](#). After downloading, unzip the file, and open the setup.exe. Complete installation according to the setup instructions. Please note that download and installation can take several minutes depending on your hardware specifications.

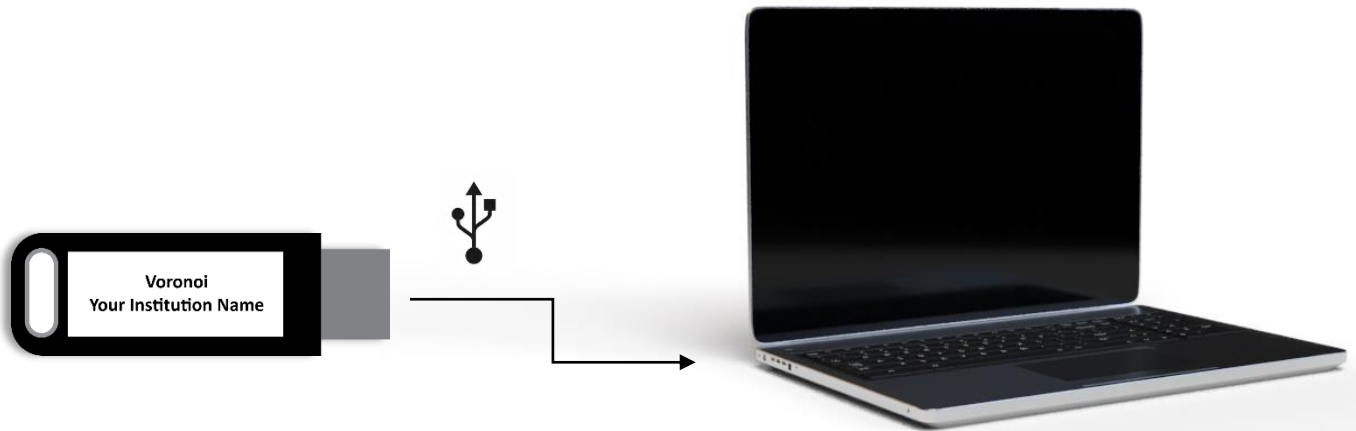


2. Next, click [here](#) and download DAFS-v3.x.x_installer.exe. Complete installation according to the setup instructions and make sure to click the “Create a desktop shortcut” option during installation.

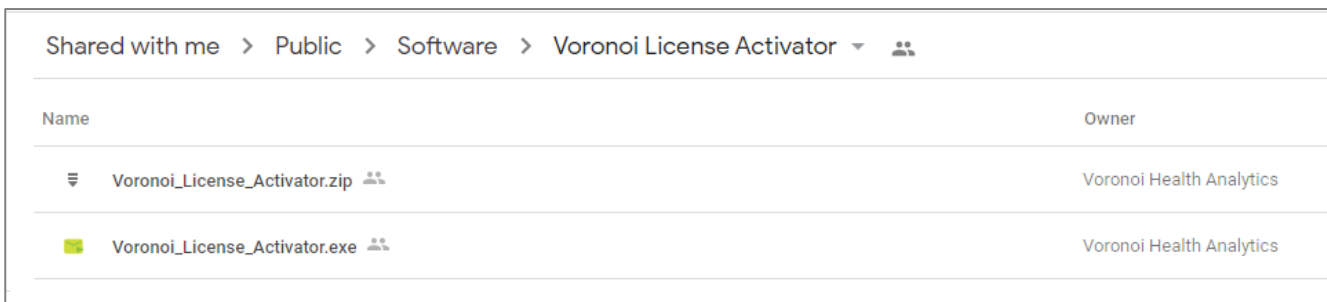


License Request and Activation

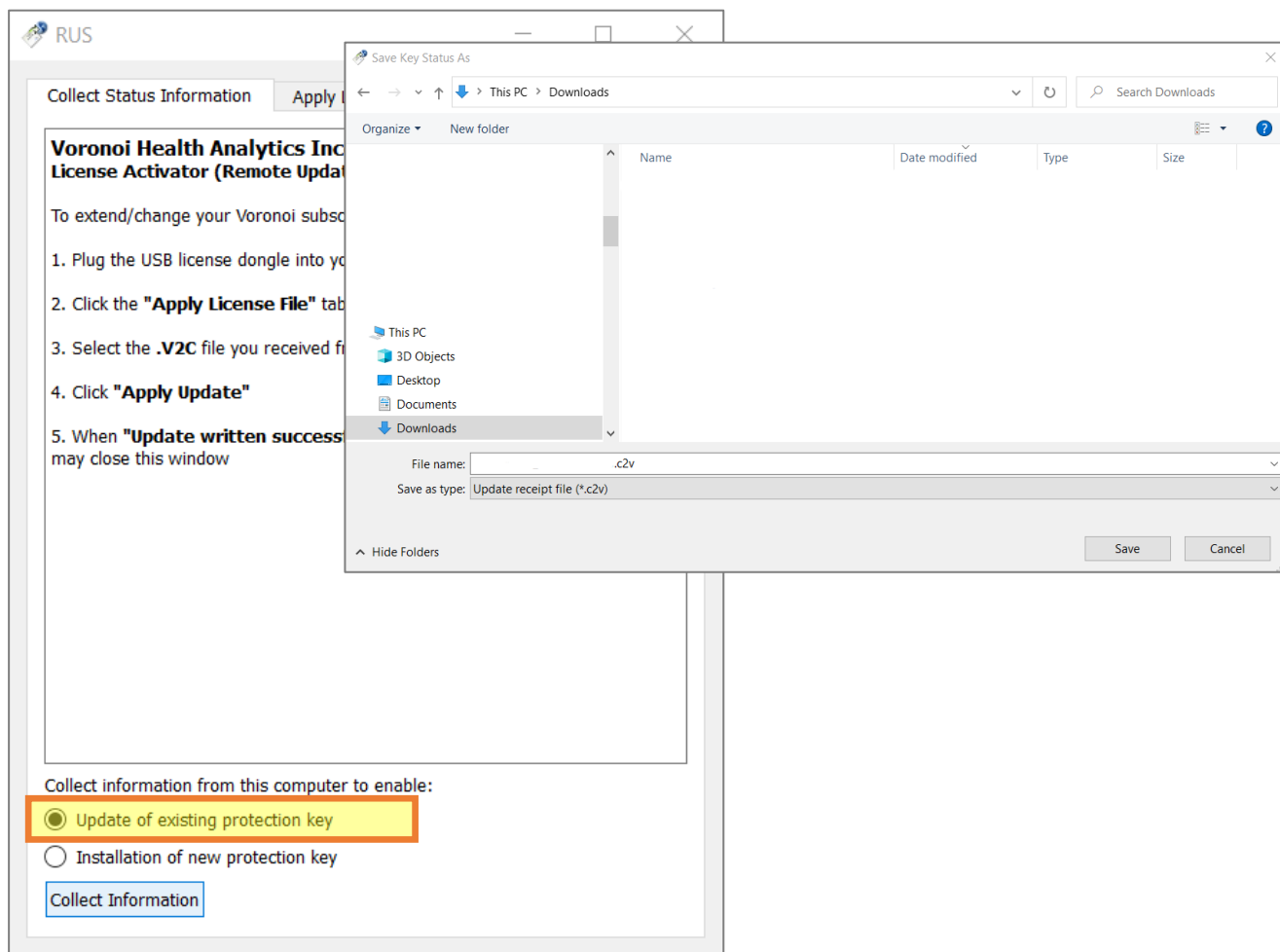
1. Insert the USB dongle provided to you into your computer.



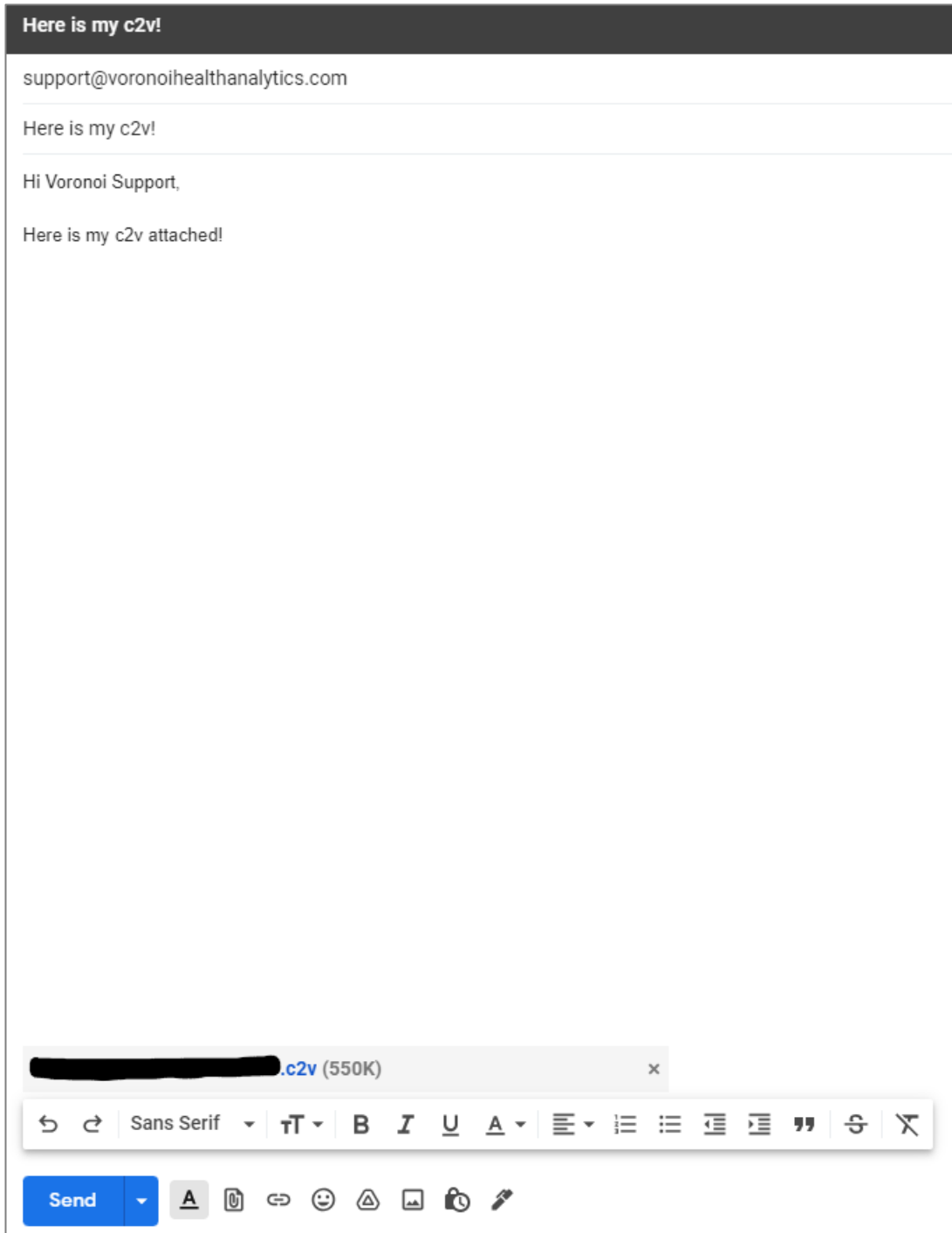
2. Click [here](#) to download a [Voronoi_License_Activator.exe](#) (a .zip is available if needed).



3. Ensure “Update of existing protection key” is selected and click Collect Information and save the .c2v to a location on your local computer (do not select “Installation of new protection key”).



3. Email the .c2v file attached to support@voronoihealthanalytics.com.



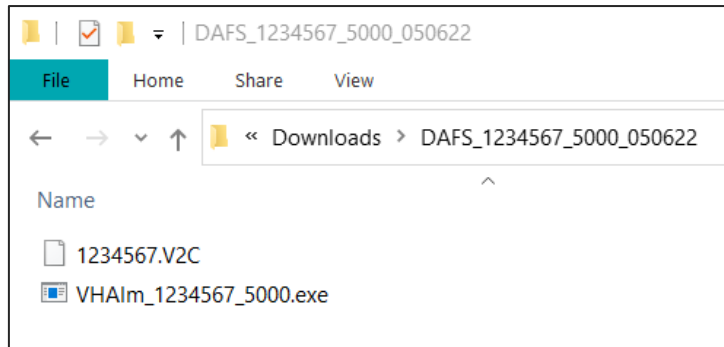
4. Our team will be hard at work preparing your license package as soon as we receive this your .c2v file!



5. Our support team will reply your email with a license package for you to download.

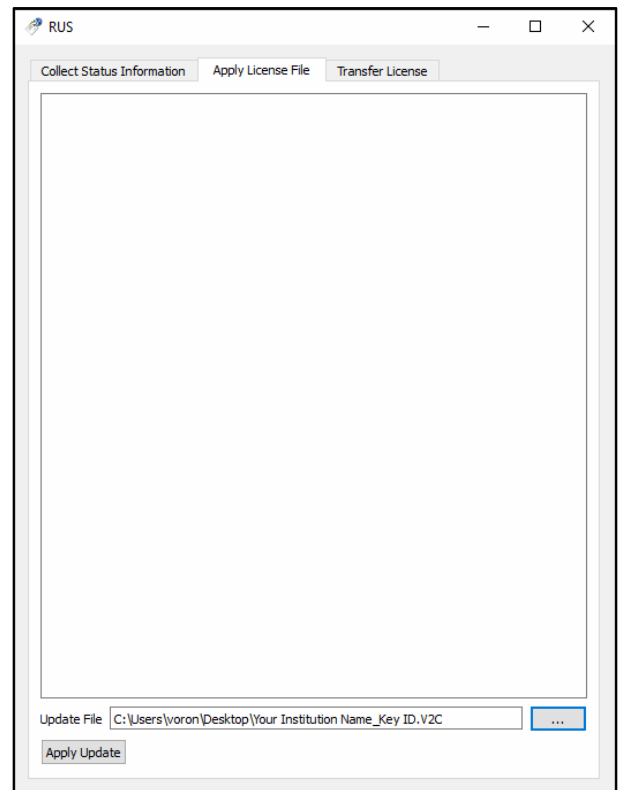
First, download the .zip file attached in the email containing your license package.

Then, unzip the folder. There will be two files inside as shown below.

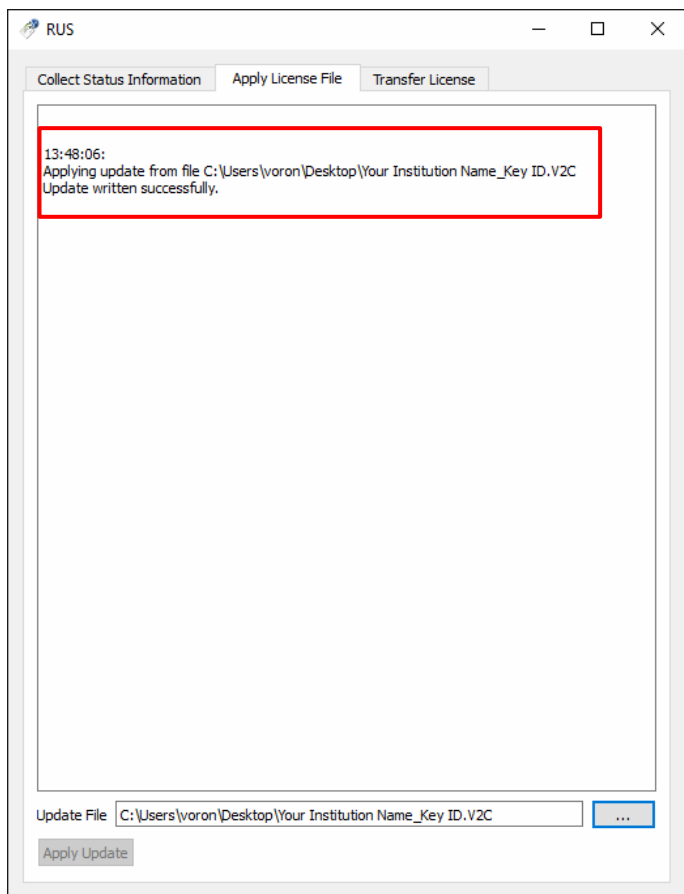


6. Run the Voronoi License Activator again and navigate to the ‘Apply License File’ tab.

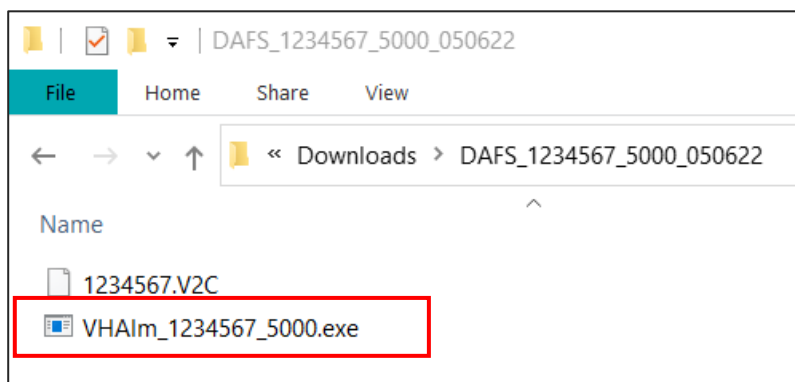
Click the button in the bottom right corner and find to the .V2C file in your license file package and click ‘Apply Update’.



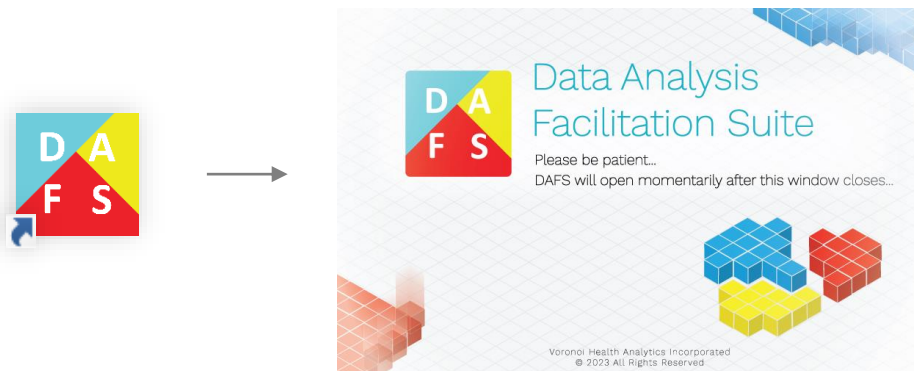
7. Once the .V2C has been successfully applied to the dongle, the following message will appear. Close the Voronoi License Activator.



8. In your license file package folder, click on the VHAIm.exe and allow the license to update completely until you see a confirmation pop-up.



9. You are now ready to start using DAFS! When you open DAFS, you will see the following splash screen. Please be patient as the DAFS window may take a few moments to open after the splash screen disappears.

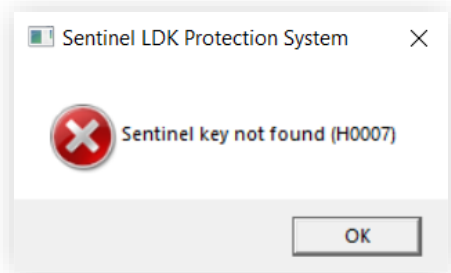


DAFS requires the USB dongle inserted into your computer during usage.



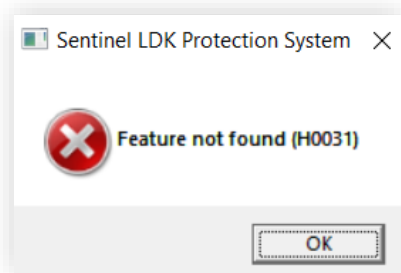
FAQs

I am getting a 'Sentinel key not found' error when I try to open DAFS. What is happening and how do I fix this?



If you are seeing this error, your DAFS USB is likely not plugged in. Ensure that your USB is properly connected and then click 'OK'.

I am getting a 'Feature not found' error when I try to open DAFS. What is happening and how do I fix this?



If you are seeing this error, you must use your license package files (.V2C and VHAlm.exe) to activate your license.

See [page 5](#) for instructions.

How can I find out when my DAFS license expires?

The license expiry date and other important information relating to your DAFS license can be found in the 'Welcome to DAFS – Installation and Licensing Steps Enclosed' email sent to you.

If your DAFS subscription has expired and you wish to renew it, please contact us at support@voronoihealthanalytics.com to get more information on how to proceed.

Can I run DAFS over an RDP (Remote Desktop Protocol) connection?

Yes, DAFS supports running over Remote Desktop Protocol.

I am still having problems with installation/license activation. Who do I contact?

Please contact our team at support@voronoihealthanalytics.com if you require further assistance with installation, license activation, renewals, or anything else contained in this instructional guide.

